

System Map 2, Feedback Loops

Document Control # 10100

SUPPORT FOR (AGENCY): DFR

FOCUS AREA: DFR Contract Monitoring and Management and Auditing

FEEDBACK LOOPS:

FEEDBACK LOOPS:

Payroll Processing				
<u>Suppliers</u>	<u>Inputs</u>	<u>Processes/Functions</u>	<u>Outputs</u>	<u>Customers</u>
Federal Legislature State Legislature Federal Executive Branch State Executive Branch Policy Unit Courts Clients / Recipients Local Office Staff Third Party Contacts (Banks, Employers, etc.) Federal Agencies Financial Management State Auditor Indiana Commission of Public Records Legal Central Office Staff Vendors Data Management	Laws Regulations Legal Decisions / Settlements Policy Development IPPM Manual Good Cause Requests Supporting Documents Business Needs Interpretations of regulations / laws Case Files Answers to Questions Independent Verifications E-mail Requests for Verification of alien entitlement Form Inventory Constituency Inquiries	Travel to Reimbursement Primary Grants & Contracts- Contracts assumed by Vendor Local office facility security & leasing Client/Provider Services Retained contracts Energy assistance program, information Technology contracts DTS IT Contract Management Initiative State Forms, Graphics, Personal Services Procurement Contract payments Retained contracts (e.g., ICES maintenance, CCDF exceptions) Contracts assumed by Vendor (e.g., IMPACT, facilities) Contracts in transition Auditor offices (e.g., SBA, FSSA) Technical: ECP- Electronic Claims Process Peoplesoft Vin Q system- Auditor of state CMS ICES WRIDB Data Warehouse	Policy Response Fraud Claims Extension Decisions Error / No Error Reports Federal Reports Annual Report Sampling Plan and Operations Response to Federal Errors Client Notices Local Office Notifications MOUs / Contracts Administrative Letters Training State Plan Amendment Flash Bulletins Transferred Cases Verification for S.A.V.E. Request for Further Information Requests for Forms Up-to-date Forms Federal Reporting	Local Office Staff Federal Government Taxpayers Clients Central Office Staff State Executive Office Other States Research Community Research and Statistics Other Agencies Federal Agencies Indiana Commission on Public Records Vendors

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		Section 8 Housing- Happy Software EPIC ACS IMPACT Providers & Claims web site Quad 4 custom payroll DB- Richard Irwin FACS- Jeff Tucker Travel Reimbursement system Social Government Kids Program Claim Processing (Boys & Girls Club) Blended Funding & Matching Programs Completed by: Joan Cartwright	
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